

Melissa A. Osterhart  
219 Avenue A, Apt 3FN  
New York, NY 10009

To. Ms Osterhart

As you recall I purchased a Power book Titanium from you on Ebay. I never received the product. You promised a refund. The refund check you sent bounced.

I will re-deposit the check, so please make sure that you have sufficient funds in your account to cover the check.

I expect the check to clear and look forward to resolving this matter quickly and without further delay.

A hard copy of this letter has sent by USPS Certified mail to your attention.

Sincerely,  
Soo Young Jung

CC: Jeong H. Eom, Esq

Soo Young Jung  
1830 West Arrow Route #62  
Upland, CA 91786